



Web Content Accessibility Statement

Capsule is committed to ensuring digital accessibility. We are continually improving the user experience for everyone applying relevant accessibility standards. We will review this policy periodically, so please check back here for updates.

Measures to support accessibility

Capsule takes the following measures to ensure digital accessibility:

- Include accessibility as part of our mission statement
- Include accessibility throughout our internal policies
- Appoint an accessibility officer
- Assign clear accessibility targets and responsibilities
- Provide accessibility training for our staff
- Provide transparent descriptions of venues where we host events
- Create online content & programming

We recommend [AbilityNet](#) for advice on making your device easier to use if you have a disability.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Capsule is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Accessibility is in our road map and we are working towards improving this status over time. We are limited by resources and team capacity.

This statement was prepared and last reviewed by Capsule on 22 September 2020.

Technical specifications

Accessibility of Capsule relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Compatibility with user environment

We have tested our website to ensure it is compatible on Chrome, Safari and all other modern browsers. If you are experiencing any issues, please contact us.

Limitations

Despite our best efforts to ensure accessibility of Capsule, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Capsule:

1. **Input fields & forms:** currently not web-page readable because the input field reads as code. We are liaising with our web-designer to resolve this.
2. **Text colour contrast:** certain text areas need improving, for example the colour orange used doesn't create enough contrast with page background. We will make that area of text larger, bolder and/or change colour.
3. **Descriptive Links:** we have been using links that don't accurately describe their action, for example 'read more' instead of 'read more news'. We are going to return to where the issues occur and adjust them accordingly.
4. **Carousel images on website homepage:** currently not able to pause the carousel because the website wasn't designed with this function. This is something we are looking in to.

This statement was prepared and last reviewed by Capsule on 22 September 2020.

Assessment approach

We assessed the accessibility of Capsule by the following approaches:

- Self-evaluation by the team
- External support from the Digital Culture Network team, Google Lighthouse & Site Improve Google Chrome Extension.

Feedback

We welcome your feedback on our standards of accessibility and will aim to reply to any enquiries within 7 working days.

Please get in touch:

- Phone: 0121 773 0402
- E-mail: info@capsule.org.uk
- Postal address: Unit 317, Zellig, Gibb Street, Birmingham, B9 4AT

We regularly review the accessibility of our website based on the checklist provided [here](#) by gov.uk. We will update this statement when changes are made to improve user experience.